



Our insurance has been in the safe hands of Mandy and Rob Cooper from CPR Insurance Services since May 2013.

Our company has a turnover of around \$11million a year and we are importers and wholesalers of diesel engine parts.

Prior to this we hadn't used an insurance broker and had dealt directly with an insurance company via their agent. When the insurance company decided they no longer wanted to provide insurance for businesses in the motor trades industry, we were on the "look out" for a new insurance provider.

Mandy came out to our Head Office at Dalby and worked with us, and came up with a package that would suit our needs. Our business has the need for several different kinds of insurance cover and none of these were a hassle for them to organise. And they have been handling our insurance needs ever since.

We find that they will do their utmost to achieve a reasonable premium, without compromising the level of cover that we have.

Our insurance cover is discussed with us, and suggestions for additional covers are made, but there is no pressure to take up extra covers, its just that they have done their job by providing information and making us aware.

Thankfully we haven't had a large amount of claims, but any claim we have lodged have been dealt with and we can sit back and wait for updates, while getting on with our core business.

I would not have any hesitation in recommending CPR Insurance Services.

Kerrie Donovan  
Operations Manager  
Engine Australia